



Services Directory

服務指南



· 雅緻閣西餐廳

提供多元化環球美食，設有自助早、午、晚餐及零點餐牌

地點：酒店C樓

營業時間：上午7時至晚上11時

自助早餐：上午7時至上午10時30分

自助午餐：中午12時至下午2時30分

自助晚餐：晚上6時30分至晚上9時30分



· 海港酒家

提供早市、午市及晚市中式點心、餐飲服務

地點：酒店1樓

營業時間：上午8時至晚上11時30分



· 逸派咖啡

提供即調咖啡、各式飲料及麵包糕點

地點：酒店地下大堂

營業時間：上午7時30分至晚上9時



· 知己吧

提供多款酒精及非酒精類飲品

地點：酒店C樓

營業時間：下午2時至晚上11時





Food & Beverage

· Café Concourse

Offering international delicacies including buffet and a la carte menu

Location: Hotel C/F

Opening Hours: 07:00 - 23:00

Breakfast Buffet: 07:00 – 10:30

Lunch Buffet: 12:00 – 14:30

Dinner Buffet: 18:30 – 21:30



· Victoria Harbour Restaurant

Serving daily Chinese breakfast, lunch and dinner

Location: Hotel 1/F

Opening Hours: 08:00 - 23:30



· EPark Coffee

Providing customized coffee & drinks and cake & pastries

Location: Hotel Lobby

Opening Hours: 07:30 - 21:00



· Cheers Bar

Serving drinks in a relaxing atmosphere

Location: Hotel C/F

Opening Hours: 14:00 - 23:00





退房時間

每日退房為中午十二時，如閣下須延遲退房，請按內線1字與接待處聯絡。如在下午六時前退房，將額外收取半天房租；如在下午六時後退房，將額外收取全天房租。

全面禁煙

酒店已實施全面禁煙，如被發現於房間內吸煙，將被收取港幣三千元清潔費。

洗衣、乾衣及熨衣服務

閣下填妥放置於房間內的洗衣表格後，請按內線7字與管家部聯絡。

晾曬衣物

客房洗手間內設有晾衣繩，閣下可將衣物掛放於晾衣繩上，切勿將其晾掛於消防灑水系統上或將未乾妥之衣物晾掛於衣櫃內。如因人為引致客房內物品損壞，酒店將向閣下收取相關維修費用。

請勿打擾

如閣下不想被打擾，請按亮門側的“請勿打擾”指示燈；如閣下不想受到外來電話打擾，請按內線0字通知接線生。

迷你吧

客房內之免費迷你吧提供瓶裝水及茶包，電冰箱內提供汽水，歡迎閣下隨意享用。

食水

酒店水喉流出之為自來水，請先煮沸方可飲用。

電源及電壓

客房正門側牆設有能源控制器，請閣下於進入客房時將門匙卡插入扁孔內開啟電源。客房內之插頭電壓為220伏特/50赫茲。使用自攜之電力產品、變壓器或插頭前，請確保是否符合電壓要求，免生危險。本酒店亦提供合適之變壓器及插頭，如有需要請按內線7字與管家部聯絡。

空氣調節

酒店採用中央冷氣系統，客房內設有溫度調節器，閣下可自行調較最適溫度。

緊急事項

請按內線2字與客戶服務經理或按內線0字通知接線生。



Check-out time

Normal check-out time is 12:00 noon. Should you require a late check-out, please contact our Reception Desk at extension "1". An additional 50% of daily room rate will be charged for extended check-out time until 6:00pm. A full-day room rate will be charged for check-out after 6:00pm.

Non-smoking

Smoking is prohibited in all public areas and guestrooms of the Hotel. If you are found to be smoking in guestroom, you will be liable to a HK\$3,000 environmental cleaning charge.

Laundry, Dry Cleaning and Valet Service

Please contact our Housekeeping Department at extension "7". Laundry bags and a price list are provided in your wardrobe.

Clothes Hanging

Clothesline is available in the guestrooms toilet. Please hang the wet clothes on the clothesline and do not hang in the wardrobe or fire sprinkler. Hotel reserves the right to claim any damage by human negligence.

Do Not Disturb

Please switch on the "Do Not Disturb" sign at the doorway console for more privacy. If you wish to stop incoming telephone calls, please contact our Telephone Operator at extension "0".

Mini bar

Please enjoy the complimentary bottled water, tea bag and cold soft drinks as a refreshment.

Drinking Water

Tap water is suitable for drinking after boiled.



失物認領

請按內線2字與大堂副經理或按內線7字與管家部聯絡。

外幣兌換

閣下如需兌換外幣，請親臨大堂收款處兌換。

行李服務

閣下如需客儲存行李，請親臨地下大堂或按內線5字與禮賓部聯絡。

包裹及郵遞服務

閣下如需包裹或郵遞服務，請親臨地下大堂或按內線5字與禮賓部聯絡。

留言服務

如電話機上之留言訊號亮起，即表示有留言予 閣下，請按內線1字與接待處聯絡。

豪華房車服務

酒店備有豪華房車租賃服務，請按內線5字與禮賓部聯絡。

保險箱

閣下如有貴重財物，請存放於客房內之保險箱或酒店前台免費提供之保險箱。

褓姆服務

請提前兩天按內線7字與管家部聯絡，酒店會安排人員照顧閣下的子女。

電視

酒店提供多個免費電視頻道供 閣下觀看，有關電視頻道的資料，請參閱放置於遙控器旁的電視頻道表。

電話喚醒服務

請按內線0字與接線生聯絡。

商務服務

本酒店提供影印、圖文傳真、電子郵件及印刷等服務，請親臨酒店前台或按內線1字與接待處聯絡。

酒店圖文傳真號碼：(852) 2381 3768

酒店電郵地址：info.hkmk@metroparkhotels.com



Power Supply & Voltage

Please insert your key card into the card slot located at the doorway for power supply. Electricity supply voltage in Hong Kong is 220V at 50HZ a.c. Please check the voltage and pay attention when using your own electrical product or travel adaptor. Transformers and adaptors are available at Housekeeping Department at extension "7".

Air Conditioning

Guestrooms are centrally air-conditioned with individual thermostatic control. To adjust your room temperature, please press the buttons on the thermostat.

Emergency

For emergency, please contact our Guest Services Manager at extension "2" or Telephone Operator at extension "0" for assistance.

Lost Property

Please contact our Guest Services Manager at extension "2" or Housekeeping Department at extension "7" for assistance.

Money Exchange

Please reach our Front Office Cashier for major international currency exchange.

Luggage Handling

Please reach our Concierge in hotel lobby or contact us at extension "5" for assistance.

Package and Postage Stamp Service

Please reach our Concierge in hotel lobby or contact us at extension "5" for assistance.

Message Service

When the telephone message light is on, please contact our Reception Desk at extension "1" for your message.



管家服務

管家部備有以下物品免費供閣下使用：

- | | | |
|--------|-------|--------|
| ■ 萬能插頭 | ■ 行李架 | ■ 枕頭 |
| ■ 衣刷 | ■ 鬚刨 | ■ 潤膚露 |
| ■ 拖鞋 | ■ 暖爐 | ■ 梳洗用品 |
| ■ 變壓器 | ■ 衣架 | ■ 嬰兒床 |

閣下之客房服務時間由早上九時至下午六時，如需更改服務時間，請按內線7字與管家部聯絡。

訂房部

有關訂房事宜，請按內線8622與訂房部聯絡。

醫療服務

如需醫療服務，請按內線2字與客戶服務經理或按內線0字與接線生聯絡。

觀光旅遊

酒店提供各類型觀光遊覽節目，詳情請與大堂之觀光服務櫃檯聯絡。

訪客安排

為提供一個更安全及舒適的環境給所有住客，酒店於晚上10時後謝絕訪客前往客房樓層。

走火通道

倘若發生火警，按內線0字通知接線生。酒店客房房門後貼有走火指示圖，請先參閱最近之逃生路線。當火警發生時，請保持冷靜及請勿乘搭電梯。

火警預防

客房內嚴禁生火、煮食或使用外來電器，以免發生危險。

酒店保安

為保障閣下安全，請使用門上之防盜裝置。如發現可疑人物，請按內線2字與客戶服務經理聯絡。

客戶服務經理

客戶服務經理隨時樂意為閣下服務，如有需要請按內線2字或按內線0字與接線生聯絡。



Hotel Limousine Service

Please contact our Concierge at extension "5" for assistance.

Safe Deposit Box

The in-room safety box for the safe-keeping of your valuables is available or free of charge safe deposit boxes at the cashier's desk located at hotel lobby.

Baby Sitting Service

Please contact our Housekeeping Department at extension "7" for details. Two day advance booking is required.

Television

A list of complimentary TV channels is available for your entertainment. Please refer the enclose TV channel introduction list for more details.

Wake Up Calls

Please contact our Telephone Operator at extension "0" for assistance.

Business Services

Photocopy, facsimile, email and printing service are available. Please reach our Reception Desk in hotel lobby or contact us at extension "1" for assistance.

Hotel Fax No. : (852) 2381 3768

Hotel E-mail address : info.hkmk@metroparkhotels.com

Housekeeping

Our Housekeeping Department can provide the followings complimentary items to cater your needs:

- | | | |
|-------------------|----------------|---------------|
| ■ Adaptor | ■ Luggage Rack | ■ Pillow |
| ■ Clothes Brushes | ■ Razor | ■ Body Lotion |
| ■ Slipper | ■ Fan Heater | ■ Toiletries |
| ■ Transformer | ■ Hanger | ■ Crib |

Ordinarily, your room will be made up between 9:00a.m. to 6:00p.m. If you would like the room make up at a specific time, please contact our Housekeeping Department at extension "7".



Reservation

For room reservation, please contact our Reservation Department at extension "8622".

Medical Assistance

For medical assistance, please contact our Guest Services Manager at extension "2" or Telephone Operator at extension "0".

Tours

Tours for China, Macau, outlying islands and others are available. Please reach the Tour Desk in hotel lobby for details.

Visitors

To ensure safety and comfort of all hotel guests during their stay, no visitors are allowed to access guest room floors after 10:00 pm.

Fire Exit Plan

In case of fire, please inform our Telephone Operator at extension "0" and refer to the Fire Exit Plan at the back of door for evacuation. As a safety measure, please do not use the lift when fire.

Fire Prevention

Cooking and smoking are prohibited in all guestrooms for fire prevention.

Security

Please use the door chain for room safety. If you notice any suspicious characters, please contact our Guest Services Manager at extension "2".

Guest Services Manager

Our Duty Guest Services Manager is pleased to assist you in anytime. Please contact us at extension "2" or Telephone Operator at extension "0".



酒店電話指南

服務部門	內線號碼
接線生	0
接待處	1
客戶服務經理	2
收款處	3
客房送餐	4
行李服務	5
客房間之通話	6
管家部	7
本地及國際直通電話 (請參閱以下收費)	9

本地及國際直通電話收費

本地電話

每次港幣5元

直通本地電話撥號程序：

街線 "9" 字 + 香港電話號碼

國際電話

每次之實際成本(視乎地域)，另加港幣30元

直通國際電話撥號程序：

街線 "9" 字 + 國際線號碼 "001" + 國家號碼 + 區域字頭 + 當地電話號碼



Hotel Telephone Directory	Extension
Operator	0
Reception	1
Guest Services Manager	2
Cashier	3
Room Service	4
Bell & Transportation	5
Room to room	6
Housekeeping	7
Local & IDD calls	9

Local and International Direct Dialing

Local Call

HK\$5/call

Local call procedure:

Access 9 + Local Telephone No.

International Call

Actual cost of call (subject to destination) plus HK\$30 per call

International call procedure:

Access "9"+ International Code "001" + Country Code + Area Code + Local Telephone No.



交通及地圖 Transportation & Map

- 港鐵太子站C2出口 (步行約一分鐘)
 - A21機場巴士 (機場直達)
 - 皇崗過境巴士 (關口直達)
 - 機場穿梭巴士 (機場直達)
 - 豪華轎車接送 (點對點接送)
-
- MTR Prince Edward Exit C2 (One-minute walking distance)
 - A21 Airport Bus (Airport direct through)
 - Cross-Boundary Coach Terminal (Control point direct through)
 - Hotel Airport Shuttle Bus (Airport direct through)
 - Limousine Service (Point to point pick-up)

